

## **Gwybodaeth Ychwanegol at y Cyfarfod Llawn Information Further to Plenary**

*Cyhoeddir ymatebion yn yr iaith y'u darparwyd, gyda chyfieithiad Saesneg o ymatebion yn y Gymraeg.*

*Responses are published in the language in which they are provided, with a translation into English of responses provided in Welsh.*

### **Gwybodaeth ychwanegol at y Datganiad a Chyhoeddiad Busnes a gyhoeddwyd gan Lesley Griffiths, y Gweinidog Iechyd a Gwasanaethau Cymdeithasol, ar 24 Hydref 2012 Information further to the Business Statement and Announcement issued by Lesley Griffiths, the Minister for Health and Social Services, on 24 October 2012**

#### **At/To William Graham:**

During Business Questions on 25 September you raised concerns regarding the photographs of patients in Nevill Hall Hospital which have been posted on Facebook. I agree this was an unacceptable invasion of these patients' privacy and dignity.

The provision of safe effective health care, whilst ensuring individuals are treated with dignity and their right to privacy is respected, is central to the development and delivery of quality NHS Wales services. Whilst it is accepted social media and mobile telecommunications technologies is a core component of modern social behaviour and communication, inappropriate use poses a risk to NHS organisations.

Due to previous concerns raised in 2011, the Chief Nursing Officer for Wales (CNO) commissioned Beverly Thomas, Nurse Director, NHS Wales Information Services (NWIS), to prepare an awareness note for members of staff working in the NHS in Wales. This was issued to the NHS in February 2012.

The Awareness Notice, entitled "Using Social Media and Mobile Technologies and Maintaining the Dignity and Privacy of Individuals" has also been posted on the following websites:

- NHS Wales Governance e-Manual
- NHS Wales Informatics Service Intranet
- NHS and Midwifery Information Zone for Wales

Following this recent incidence a review has begun to ensure all organisations have policies and guidance in place and are actively reviewing this area.

This review should now have been completed and is being monitored by the CNO. At the time of writing this letter the following organisations have been reviewed and their arrangements deemed appropriate.

- Aneurin Bevan HB
- Cwm Taf HB
- Cardiff and Vale UHB
- Betsi Cadwaladr UHB
- Velindre Trust

In respect of the particular case at Aneurin Bevan, I believe appropriate action has been taken and I understand Facebook were contacted with a request for the photographs to be taken down.

If you require any further information please let me know.